Keynote Speaker

Shaunta Vaughn
Executive Director of Revenue Cycle, Mid-Atlantic States
Kaiser Permanente
The Importance of Informal Long Term Services and Supports in the Care Coordination Equation

Shaunta Vaughn
Ruth Helen Murray

1918 - 2007
Our Mission and Beliefs Define and Guide Our Work

**Our Mission**
To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

**Our Beliefs**

- **We believe** that life, liberty, and the pursuit of happiness require total health — and that includes equal access to high-quality health care for all.

- **We believe** that total health is more than freedom from physical affliction — it’s about mind, body, and spirit.

- **We believe** that health care must be affordable for all — because thriving individuals, families, and communities require that.

- **We believe in** a healthy and engaged life — with good beginnings and dignified endings.
An Integrated Framework

Patient-Centered Solution

- Enrollment and Coverage
- Policy and Regulation
- Clinical Coordination
- Service Delivery

Formal
Informal