



LONG-TERM  
QUALITY ALLIANCE

# Integrated Care for Individuals with Dual Eligibility

December 9, 2019  
Kaiser Center for Total Health

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#IntegratedCare

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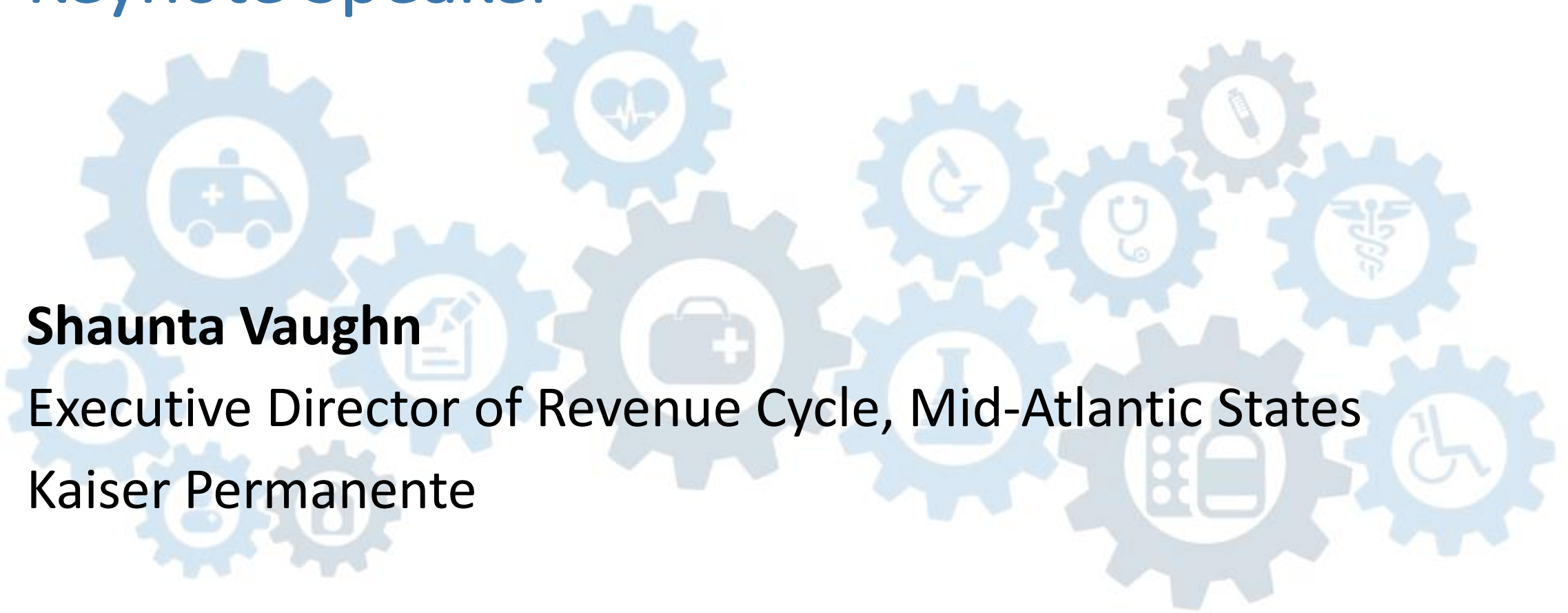
UPMC HEALTH PLAN

# Keynote Speaker

**Shaunta Vaughn**

Executive Director of Revenue Cycle, Mid-Atlantic States

Kaiser Permanente



# The Importance of Informal Long Term Services and Supports in the Care Coordination Equation

Shaunta Vaughn

# Ruth Helen Murray

1918 - 2007



# Our Mission and Beliefs Define and Guide Our Work

## Our Mission

To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

## Our Beliefs



We believe that life, liberty, and the pursuit of happiness require total health — and that includes equal access to high-quality health care for all.



We believe that total health is more than freedom from physical affliction — it's about mind, body, and spirit.



We believe that health care must be affordable for all — because thriving individuals, families, and communities require that.



We believe in a healthy and engaged life — with good beginnings and dignified endings.

# An Integrated Framework

