



## **LTQA Forum**

### **Promising Solutions for the LTSS Workforce**

**June 25, 2019  
1:30-3:45 PM  
1666 K Street NW  
Suite 1100**

### **Speaker and Moderator Biographies**

#### **Helen Schaub**

Helen Schaub is the New York State Policy and Legislative Director for 1199SEIU United Healthcare Workers East. She has over twenty-five years of experience in effective organizing and advocacy. She has led a number of winning campaigns to improve the lives of low- and moderate-income New Yorkers through systemic reform. They include a decade-long effort to reform the home care industry and raise standards for home care workers, which has resulted in an innovative law setting minimum compensation for Medicaid-funded home care workers and over \$2 billion in additional state investment in wages and benefits. As a lobbyist focusing on the health care reform and the needs of the healthcare workforce, she holds extensive relationships with key decision makers in local and state government.

#### **Robert Espinoza**

Robert Espinoza is a nationally recognized expert in aging, caregiving, and long-term care workforce issues. For more than 20 years, he has spearheaded high-profile advocacy campaigns and written seminal reports on aging and long-term care, LGBT rights, racial justice, and immigration, among other topics. He has appeared in multiple media outlets, including *The New York Times*, the *Wall Street Journal*, *CNN*, and the *Washington Post*—and his writing has been published in *The Huffington Post*, *The Hill*, and *POLITICO*, among others.

Robert is currently the Vice President of Policy at PHI, where he directs a national policy advocacy and research program focused on the direct care workforce. In 2015, he was appointed by the Centers for Medicare and Medicaid Services to its Advisory Panel on Outreach and Education, as well as by the National Academies of Sciences, Engineering, and Medicine to its Forum on Aging, Disability, and Independence. He serves as a member of the board of directors for the American Society on Aging.

### **Camille Dobson**

Camille Infussi Dobson is the Deputy Executive Director at the National Association of States United for Aging and Disabilities. In that role, she provides executive leadership and policy guidance to state aging and disabilities agencies, focused on managed long-term services and supports and quality measurement. She provides intensive technical assistance to states seeking to implement or improve their MLTSS programs on topics as diverse as stakeholder engagement, care management, MCO oversight mechanisms and quality measurement. She has served as an advisor to NCQA regarding LTSS accreditation standards as well as person-driven outcomes. She also represented the states on two different NQF committees working on HCBS quality measurement. She is the co-author of three issue briefs on MLTSS published by the MLTSS Institute: *Demonstrating the Value of MLTSS Programs* (2017); *MLTSS for People with Intellectual/Developmental Disabilities: Strategies for Success* (2018); and *Collaborating to Address HCBS Workforce Issues in MLTSS Programs* (2019).

Prior to joining NASUAD, she worked for 10 years at the Centers for Medicare & Medicaid Services, focusing on Medicaid policy and operations. Her responsibilities at CMS included negotiating and monitoring section 1115 Medicaid demonstrations; managing a team of analysts who reviewed and recommended approval of managed care waivers and State plan amendments, and most significantly, serving as Senior Policy Advisor for Medicaid managed care. In that role, she served as the agency's policy expert on Medicaid managed care delivery system issues and directed the agency's regulatory and technical assistance efforts regarding managed care. She was the lead author of CMS' 2013 guidance to States laying out key elements for MLTSS programs, which has since been translated into the new Medicaid managed care rule.

Before joining CMS in 2005, she spent twelve years working in Medicaid operations, policy and compliance with two Maryland-based Medicaid MCOs. She received her bachelor's degree in International Affairs and master's degree in Public Administration, both from George Washington University.

### **Amy York**

Amy is currently the Executive Director of the Eldercare Workforce Alliance (EWA). EWA is a group of 35 national organizations – representing consumers, family caregivers, and health care professionals, including direct care workers – joined together to address the immediate and future workforce crisis in caring for an aging America.

Amy collaborates with member organizations and volunteer leadership to direct the policy and communication efforts of the Alliance. She looks for practical solutions to expand the eldercare workforce. “As the daughter of early baby boomers, I feel a sense of responsibility to ensure there is a well-trained workforce to care for our nation’s parents and grandparents as they age.”

York joined the Alliance from the Jewish Federation of Metropolitan Chicago, where she advocated on a wide range of issues, including Medicaid, Medicare, caregiving, the Older Americans Act, and other issues surrounding aging. Prior to joining the Federation, York served in legislative and political capacities for two national labor unions. Throughout her professional career, she has demonstrated an ability to develop robust working relationships with federal policy

makers and a strong understanding of how to advance a policy agenda through the legislative and regulatory process. She serves on the boards of the Collaborative Action Team training for Community Health - Older Adult Network (CATCH-ON) and the UCSF Health Workforce Research Center on Long-Term Care (UCSF HWRC).

**Carol Raphael**

Carol Raphael is a Senior Advisor at Manatt Health Solutions. She served as President and Chief Executive Officer of the Visiting Nurse Service of New York (VNSNY), the largest nonprofit home health agency in the United States from 1989 to 2011. Ms. Raphael expanded the organization's services and launched health plans and innovative models of care for complex populations with chronic illness and functional impairments. She was Board Chair of AARP, which serves 38 million members until June 2016 when her six-year term concluded. Prior to joining VNSNY, Ms. Raphael held executive positions at Mt. Sinai Medical Center and in New York City government. She served on a number of commissions including the Medicare Payment Advisory Commission (MedPAC), the Federal Bipartisan Commission on Long Term Care, the New York State Medicaid Redesign Team, the New York State Hospital Review and Planning Council and several Institute of Medicine Committees and was an Advanced Leadership Fellow at Harvard University.

She has been a member of the National Quality Forum Measures Application Partnership (MAP) where she chaired its Post-Acute and Long Term Care Committee working with CMS to recommend quality measures as federal programs move to value based purchasing and is currently co-chair its Attribution Committee and a member of its All-Cause Admissions and Readmissions Standing Committee. Additionally, she was Chair of the New York eHealth Collaborative until 2015 and remains a member of the Board as it seeks to implement a statewide, standardized platform for the exchange of health information. She is on the Boards of the Primary Care Development Corporation, the Medicare Rights Center, the Commonwealth Care Alliance, The Scan Foundation, the RAND Health Advisory Board and Henry Schein, Inc. She co-edited the book "Home Based Care for a New Century" and was a Visiting Fellow at the Kings Fund in the United Kingdom.