





annual meeting

Quality Improvement Workgroup Update

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LTQA QI/Best Practices Workgroup

- » Numerous best practice examples exist to improve transitions
- » 2011-12 about commitment, mobilizing, implementing
- » Asked:
 - Who is doing what?
 - What sectors, settings?
 - Which populations?
 - What are the opportunities for LTQA to advance the focus on LTSS within this unprecedented mobilization of effort?
- » Note:
 - Living illustration of efforts- let us know if you should be added!
 - Special Thank You to Marisa Scala-Foley, DEB Potter, Ashley Ridlon, Traci Archibald, Juliana Tiongsen, Janhavi Kirtane, Joe Ouslander, Lauren Valentino, Alicia Goroski

What programs are out there?

Complementary Efforts	Programs
Hospitals	BOOST, RED, STAAR, H2H, HEC
Community Teams	QIO ICPC, STAAR, CCTP
Skilled Nursing Facilities	INTERACT
Medical Homes	Local conversions
Aging Services	AAA, Aging and Disability Resource Centers
Care Transitions Intervention	CCTP, ADRC, QIO, others
Health Information Technology	ONC Beacon Communities, CAST Cases
Public Engagement	AARP, Aligning Forces for Quality, HEC
Multi-Sector Engagement	AHRQ Chartered Value Exchange, HHS P4P
Person & Caregiver Engagement	UHF Next Step in Care, AHRQ guide
Housing with Services	SASH
LTSS Providers	LTQA Innovative Communities, CAST

Where are these programs active?

Program	State/Setting
BOOST	26 states; 82 hospitals
RED	>300 hospitals
H2H	50 states; 1141 hospitals
Care Transitions Intervention	>36 states, >450 organizations
STAAR	4 states; 152 H; >600 xc partners
QIO Care Transitions Demo	14 communities; 682 xc partners
Aligning Forces for Quality	16 regions
ONC Beacon Communities	17 communities
AHRQ Chartered Value Exchanges	24 communities
Aging and Disability Resource Centers	50 states
CMS CCTP and QIO 10 th SOW	50 states
INTERACT	>400 sites

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Mobilization Over Time

Program	2007	2009	2011-present
RED	pilot	dozens	>300
BOOST	pilot	25	>82
STAAR	pilot	62, >250 orgs	152 hospitals, >500 orgs
H2H	n/a	launch	1141
QIO Care Transitions	n/a	14 communities	53 QIOs, >180 communities
Florida	n/a	80	>100
Illinois	n/a	n/a	~200
New Jersey	n/a	n/a	46
N. California	n/a	n/a	40
INTERACT	n/a	30 pilots	>400 national spread
SASH	n/a	Pilot	100 statewide spread
HEC	n/a	n/a	26 entities, 4,800 hospitals
CCTP	n/a	n/a	7 communities to date

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Observations and Opportunities

Observations:

- » This is a truly unique moment in time
- » Heavy investment in hospital setting technical assistance
- » Heavy investment in Medicare fee-for-service focus
- » Strong focus on mobilizing communities

Opportunities for LTQA and LTSS providers:

- » Mobilize a consistent effort to engage LTSS providers
- » Bring consistent focus on addressing needs of LTSS population
- » Expand lens beyond Medicare or specific diagnoses
- » Champion the consistent inclusion of person and/or caregiver

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